

# Alaa Y. Kana

Cell: 619-288-5479

E-mail: [alaa\\_kana@yahoo.com](mailto:alaa_kana@yahoo.com)

[www.alaakana.com](http://www.alaakana.com)

## Education

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- 1- Attained a Ph.D Degree in Management (with emphasis in Hotel Management) in 2009 with average (Excellent) from the Graduate College of Administration and Financial Studies/Amman Arab University for Graduate Studies, according to the decision of the Dean's Council No.09338 on July 21, 2009. Complete thesis entitled The Impact of Compensation and Employee's Turnover on Hotel's Performance in Jordan, Amman, Jordan.
- 2- Attained a Masters Degree in Tourism and Hotel Management Sciences (with emphasis in Food & Beverage Management) in 1999 with average (very good) from the College of Administration and Economic/University of AL-Mustansiriyah, according to the University order NO.696 on March 2, 1999. Completed a thesis entitled Evaluation of Control Duties for the Manager of Food Department in Iraqi Hotels, Baghdad, Iraq.
- 3- Attained a Bachelors of Hotel Management Sciences during the academic year 1985-1986 with standing of (very good) from the College of Administration and Economic/ AL-Mustansiriyah University, Baghdad, Iraq.
- 4- Attained a Diploma in Tourist Establishment Management during the academic year 1983-1984 with standing of (very good) from the College of Administration and Economic/ AL-Mustansiriyah University, Baghdad, Iraq.

## Training Courses

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The following are the titles of the training courses taken, their locations, and duration:

- 1- ACTFL OPI Tester of Arabic with Full Certification from American Council on the Teaching of Foreign Languages/Oral Proficiency Tester, February 10th 2021-February 10th 2025.
- 2- Completed teaching with CANVAS course, on December 31, 2022.
- 3- Completed 5 weeks of Teaching Online Course –fast track class, on July 5, 2020.
- 4- Completed the “year –long Equity-Minded Teaching and Learning Institute in 2019-2020”.
- 5- Attended 40 hours of professional development in SAILN (Southern Area International Language Network) workshop Module C professional development for world languages teachers. Spring 2019.
- 6- Attended 102 hours professional development, at the STARTALK Summer Teacher Training program, as Arabic Language Group Leader, hosted by the Language Acquisition Resource Center at San Diego State University, July 16<sup>th</sup> -August 3<sup>rd</sup>, 2018.
- 7- ACTFL WPT Rater of Arabic with Full Certification from American Council on the Teaching of Foreign Languages/Writing Proficiency Tester, August 31, 2017-December 31, 2022.
- 8- Attended 80 hours professional development, including 18 hour of classroom practicum, at the STARTALK Summer Teacher Training program, hosted by the Language Acquisition Resource Center at San Diego State University, July 24 -August 4, 2017.
- 9- Attended WPT (Writing Proficiency Test) assessment workshop/ACTFL, in San Diego State University, Jan. 23-24, 2017
- 10- ACTFL OPI Tester of Iraqi with Full Certification from American Council on the Teaching of Foreign Languages/Oral Proficiency Tester, July 27, 2016.
- 11- Attended OPI (Oral Proficiency Interview) assessment workshop/ACTFL, in San Diego State University, November 15-19, 2015.
- 12- Attended Tier 1 SAILN (Southern Area International Language Network) workshop -

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professional development for world languages teachers. October 24, 2015- April 23, 2016.  
13- Attended more than 138 lectures in Hilton Worldwide University (HWU).

### Job Experience

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- 1- Arabic Professor at Grossmont-Cuyamaca College, August 14, 2017-Present, San Diego. CA.
- 2- Certified Core Adjunct Faculty member at National University, College of Letters & Sciences, online Instructor, July, 2017-Present, San Diego. CA.
- 3- Core Adjunct Faculty member at National University, College of Letters & Sciences, online Instructor, July/25/ 2013, San Diego. CA.
- 4- Adjunct faculty member at National University, Online Instructor, January/2010 To 25 July, 2013, San Diego, CA.
- 5- MOD and Night Auditor at San Diego Hilton Gaslamp Quarter, Oct. 2008- Present, San Diego, CA.
- 6- Instructor at San Diego State University-San Diego University Research Foundation, September 1, 2009-Present.
- 7- Assistant Instructor, California State University-Arabic intensive course, Online via Zoom January 6, 2022 – January 21, 2022.
- 8- LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego, AFIS Professional Immersion MSA (Modern Standard Arabic) Program, Online via Zoom, March 22- April 23, 2021.
- 9- LARC Instructor, Language Acquisition Research Center /San Diego State University, San Diego, **Advanced Iraqi Immersion** Course, February 10 – February 28, 2020.
- 10-LARC Instructor, Language Acquisition Research Center /San Diego State University, San Diego, **Intermediate Iraqi** Course, Iraqi Lead teacher , January 21– February 28, 2020.
- 11-Assistant Instructor, California State University- Long Beach, Arabic Immersion Course, January 6, 2020-January 21, 2020.
- 12-LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego, **MSA to Iraqi** Course, Professional Iraqi Conversion Course, July 08 – August 30, 2019.
- 13-LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego, **MSA to Iraqi** Course, Intermediate Iraqi Course, January 14- March 1, 2019.
- 14-LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego, **DLI Iraqi Immersion** Course, January 27– February 2019, 12 hours, 1/29, 2/1, 2/4, 2/5.
- 15-LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego, **DLI MSA Immersion** Course, July 15–28, 2018.
- 16-LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego, **Iraqi Professional Language Training** Course, February 05, 2018 – April 30, 2018.
- 17-LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego, **Iraqi basic** Course, July 31, 2017– September 15, 2017.
- 18-LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego, **Iraqi basic** Course, April 3, 2017– April 7, 2017.
- 19-LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego **Advanced Arabic (MSA)** Course, March 20, 2017 – March 31, 2017.
- 20-LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego, **Iraqi Professional Language Training** Course, August 01, 2016 – September 09, 2016.
- 21-LARC Instructor, Language Acquisition Research Center/San Diego State University-San Diego, **Iraqi Tactical Language** Course, July 11, 2016 – August 01, 2016.
- 22-LARC Instructor, Language Acquisition Research Center/San Diego State University-San Diego, **Intensive Arabic (MSA)** Course, April 25, 2016 – May 27, 2016.
- 23-LARC Instructor , Language Acquisition Research Center/San Diego State University-San Diego, **MSA Lead teacher**, January 04, 2016 – January 28, 2016.

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- 24-LARC Instructor , Language Acquisition Research Center/San Diego State University-San Diego, Iraqi Lead teacher, September 14, 2015 – October 22, 2015.
- 25-LARC Instructor , Language Acquisition Research Center/San Diego State University-San Diego, Iraqi Lead teacher, July 20, 2015 – August 18, 2015.
- 26-LARC Instructor , Language Acquisition Research Center/San Diego State University-San Diego, MSA Lead teacher, February 23, 2015 – March 20, 2015.
- 27-LARC Assistant Instructor, Language Acquisition Research Center /San Diego State University – San Diego, Iraqi Dialect Immersion Class, September 15, 2014 – September 25, 2014.
- 28-Assistant Instructor, California State University- Long Beach, Arabic Immersion Course, August 04, 2013-August 19, 2013.
- 29-Member of the editorial board of International Journal of Business and Information Communications Technologies. ISSN: 2412-9917
- 30-MOD and Night Auditor at San Diego Hilton Gaslamp Quarter, Oct. 2008 – Present, San Diego, CA.
- 29-Worked with the San Diego state University Research Foundation (Editing a manuscript) From December 01, 2009 – December 15, 2009, San Diego, CA.
- 30-Role Player/San Diego state University (SDSU) from June 20, 2008 – June 25, 2008, November 05, 2008 – November 26, 2008, and May 20, 2009 – June 03, 2009.
- 31-Instructor of Hotel Management and Tourism Department in AL-Ahliyya Amman University/Collage of Financial and Administrative Sciences /Hotel Management and Tourism Department October 11, 2001 – May 0, 2008, Amman/Jordan.
- 32-Lectured at University of Jordan/Business Administration Department for First Semester, 2007/2008, Amman/Jordan.
- 33-Lectured at AL-Ahliyya Amman University/Collage of Financial and Administrative Sciences /Hotel Management and Tourism Department October 02, 2001 until May 01, 2008, Amman/Jordan.
- 34-Lectured at AL-Mustansiriyah University/Collage Administration and Economic/ Tourism and Hotel Department during the academic years 1999-2000 and 2000-2001, Baghdad/Iraq.

### Other Experience

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- 1- Worked as Arabic calligrapher with Qatar foundation international during the Annual Convention and World Languages Expo (ACTFL). November 20-22, 2015, San Diego, CA.
- 2- Worked with The (Studio West) Recording Arts Center as a translator for translating program from April 17, 2010 – April 18, 2010. San Diego, CA.
- 3- Directed training courses at the Imperil Palace Hotel located in Amman, Jordan.
- 4- Directed training courses at the Middle East Center for Management, Consulting and Training private sector in the field of (Hotel and Restaurant Management).
- 5- Head of the Training Department at Baghdad Hotel Company.
- 6- Supervisor of students involved in scientific and practical training programs at the Baghdad Hotel Company.
- 7- Lectured at Middle East Center for Management, Consulting and Training, Baghdad/Iraq.

### Published Articles, Books and Papers

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#### Articles in arabic:

- 1-From yesterday's Aliens...To today's Aliens... (E.T.) returned again,(In Arabic), www.ahewar.org, 02/03/2015, <http://www.ahewar.org/debat/show.art.asp?aid=453541>
- 2- From Barzan's Parties ... to ISIS's Parties, ,(In Arabic), www.ahewar.org, 01/03/2015, <http://www.ahewar.org/debat/show.art.asp?aid=448818>

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- 3-Gratuity Marriage... and Migration to the Transient State,(In Arabic), www.sotaliraq.com, 01/10/2014, <http://www.sotaliraq.com/mobile-item.php?id=169208#axzz3ExLJUf2I>
- 4-Yes, I will depart... with my cross and my Iraq, (In Arabic), www.ankawa.com , 08/28/2014, <http://www.ankawa.com/forum/index.php?topic=751092.0>
- 5-The promised Islamic state... and Okaz market,(In Arabic), www.ahewar.org, 08/11/2014, <http://www.ahewar.org/debat/show.art.asp?aid=427813>
- 6-A phone call between an Iraqi citizen... and the prince of believers, the Baghdadi caliphate, (In Arabic), www.ahewar.org, 07/25/2015, <http://www.ahewar.org/debat/show.art.asp?aid=425465>
- 7- The Baath Party...and ISILs, (In Arabic), www.ahewar.org, 06/19/2014, <http://www.ahewar.org/debat/show.art.asp?aid=420055>
- 8- Jihad Sexual Intercourse ... and Homelands Liberation, (In Arabic), www.ahewar.org, 09/27/2013, <http://www.ahewar.org/debat/show.art.asp?aid=379822>
- 9-Alwash! ... Minister of the Interior, (In Arabic), , www.ankawa.com, 08/27/2013, <http://www.ankawa.com/forum/index.php/topic.690947.msg6093250.html#msg6093250>
- 10-The Arab Countries... and Today's' Invocation,(In Arabic), www.ahewar.org, 10/9/2012, <http://www.ahewar.org/debat/show.art.asp?aid=327491>
- 11-The Sheiks of the Tribes... and Al-Ramadi's East Tea Cans,(In Arabic), www.sotaliraq.com, 9/11//2012, <http://www.sotaliraq.com/mobile-item.php?id=117099#axzz26ArCn7wp>
- 12-Land Tilting... from Sajida to the House of Representatives. ,(In Arabic), www.ahewar.org, 08 /21/ 2012, <http://www.ahewar.org/debat/show.art.asp?aid=320777>
- 13-George Galloway ... And 375 guest rooms and room, ,(In Arabic), www.ankawa.com, 07/29/2012, <http://www.ankawa.com/forum/index.php/topic.601822.msg5692384.html#msg5692384>
- 14-Khalaf al-Dulaimi... and His Saddam in the Moon, (In Arabic), www.sotaliraq.com, 06/30/2012
- 15- Tourism Coffin... And it's Revival Again, (In Arabic), www.ahewar.org on 05/ 31/2012, <http://www.ahewar.org/debat/show.art.asp?aid=309868>
- 16- Abnormal Educational Practices...Teacher Could be a Messenger,(In Arabic), www.sotaliraq.com, 05/18/2012, <http://www.sotaliraq.com/mobile-item.php?id=109806#axzz1vAXqkz9o>
- 17- Salafis...And the execution of Alcohol, (In Arabic), www.ahewar.org, 04/23/2012, <http://www.ahewar.org/debat/show.art.asp?aid=304576>
- 18-The Rabble of Libya ... And the British Cemetery, (In Arabic), www. baretly.net , 04/09/2012, <http://baretly.net/index.php?topic=12665.0>
- 19-IPad Device... And Saddam' Cubs, (In Arabic), www.ahewar.org, 03/18/2012, <http://www.ahewar.org/debat/show.art.asp?aid=299509>
- 20-Calling for Prayer ... and Soccer Ball, (In Arabic), www.ahewar.org,02/29/2012, <http://www.ahewar.org/debat/show.art.asp?aid=297113>
- 21-Tourism in Iraq.... painful past and a promising future, (In Arabic), www.sotaliraq.com, 02/10/2012, <http://www.sotaliraq.com/mobile-item.php?id=103557#axzz1m1Q68jwJ>
- 22-The Advices of the Leader ... and the Hypocrites, (In Arabic), www.sotaliraq.com, 01/08/2012, <http://www.sotaliraq.com/mobile-item.php?id=101644#axzz1j202hSJM>
- 31-Abid missile..... And tomato, (In Arabic), www.ahewar.org, 12/10/2011, <http://www.ahewar.org/debat/show.art.asp?aid=286853>
- 32-Marriage Generosity..... and the Intifada Injured, (In Arabic), www.ahewar.org, 11/23/2011, <http://www.ahewar.org/debat/show.art.asp?aid=284553>
- 25- The Beautiful (Sajida) and her body guard and The beast Al- Nijaiifi and his chauffeur, www.ahewar.org, (In Arabic),11/04/2011, <http://www.ahewar.org/debat/show.art.asp?aid=282225>
- 26- Al-Kikoz milk, ...Manal Younis Al-Alowsy, ...and the American troops, (In Arabic), www.ahewar.org, 26/10/2011, <http://www.ahewar.org/debat/show.art.asp?aid=281118>

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- 27- X.....Cholera and the One Million martyrs revolution, (In Arabic), [www.sotaliraq.com, 10/06/2011](http://www.sotaliraq.com/10/06/2011), <http://www.sotaliraq.com/articlesiraq.php?id=96304#axzz1d55NFv00>
  - 28- To our Community in diaspora, Be gentle to your compatriots, (In Arabic), 09/26/2011, [http://alqosh.net/article\\_000/ala\\_a\\_kana/ak\\_1.htm](http://alqosh.net/article_000/ala_a_kana/ak_1.htm)
  - 29- Our Community in diaspora ....Heading where? Car theft network candle,(In Arabic), [www.ankawa.com](http://www.ankawa.com), 09/05/2011, <http://www.ankawa.com/forum/index.php/topic,531941.msg5336049.html#msg5336049>
  - 30- Our scandal: the Organized Crime in America, (In Arabic), [www.ankawa.com](http://www.ankawa.com), 08/23/2011, <http://www.ankawa.com/forum/index.php/topic,529692.msg5321421.html#msg5321421>

### Papers & Researches:

- 1- The Effects of Breach of Information on Guests and Properties in the Hospitality Industry and Solutions, June 2017, published in International Journal of Business and ICT “Edited in association with the American Society of Competitiveness”, Vol.3, No.1-2. March - June 2017. <http://www.ijbict.com/vol-3-march-june-2017>  
[http://docs.wixstatic.com/ugd/4f5010\\_16c53c5db2924a1f81adbd6e2762d0.pdf](http://docs.wixstatic.com/ugd/4f5010_16c53c5db2924a1f81adbd6e2762d0.pdf)
- 2- Religious Tourism in Iraq, 1996-1998: An Assessment, December 2011, published in International Journal of Business and Social Science, Vol. 2 No. 24 SI- December 2011. <http://www.ijbssnet.com/update/archive/965.html>  
[http://www.ijbssnet.com/journals/Vol\\_2\\_No\\_24\\_Special\\_Issue\\_December\\_2011/2.pdf](http://www.ijbssnet.com/journals/Vol_2_No_24_Special_Issue_December_2011/2.pdf)
- 3- The Impact of the Blockade Imposed on the Human Resources Working at the Excellent and First Class Hotels, This paper was presented to the Tourism Institution in Baghdad, Iraq.
- 4- The Importance of planning and developing Human Resources: Working in the field of Hotel Management, This was presented to the "Tourism Institution" Baghdad, Iraq.

### Books in arabic:

- 1- Author of **Strategic Information System**, 1st ED, (Kindle Edition), Publisher by Amazon/Kindle direct publishing, USA, 2022. ASIN: B09PQ9YDWL  
[https://www.amazon.com/Strategic-Information-Systems-Arabic-Muzhir-ebook/dp/B09PQ9YDWL/ref=sr\\_1\\_1?crid=27P8MGFUS1OF6&keywords=B09PQ9YDWL&qid=1642733195&sprefix=b09pq9ydwl%2Caps%02C196&sr=8-1](https://www.amazon.com/Strategic-Information-Systems-Arabic-Muzhir-ebook/dp/B09PQ9YDWL/ref=sr_1_1?crid=27P8MGFUS1OF6&keywords=B09PQ9YDWL&qid=1642733195&sprefix=b09pq9ydwl%2Caps%02C196&sr=8-1)
- 2- Author of **Diversity in Hospitality Industry**, 1st ED, (Kindle Edition), Publisher by Amazon/Kindle direct publishing, USA, 2019. ASIN: B07RZ42F39  
[https://www.amazon.com/%E2%80%AB%D8%A7%D9%84%D8%AA%D9%86%D9%88%D8%B9-%D8%B5%D9%86%D8%A7%D8%B9%D8%A9-%D8%A7%D9%84%D8%B6%D9%8A%D8%A7%D9%81%D8%A9%E2%80%AC-Alaa-Gado-ebook/dp/B07RZ42F39/ref=sr\\_1\\_2?qid=1642736538&refinements=p\\_27%3AAlaa+Kana&cs=digital-text&sr=1-2&text=Alaa+Kana](https://www.amazon.com/%E2%80%AB%D8%A7%D9%84%D8%AA%D9%86%D9%88%D8%B9-%D8%B5%D9%86%D8%A7%D8%B9%D8%A9-%D8%A7%D9%84%D8%B6%D9%8A%D8%A7%D9%81%D8%A9%E2%80%AC-Alaa-Gado-ebook/dp/B07RZ42F39/ref=sr_1_2?qid=1642736538&refinements=p_27%3AAlaa+Kana&cs=digital-text&sr=1-2&text=Alaa+Kana)
- 3- Co-authored of **Data Mining “Business Perspective”** (Kindle Edition), Publisher by Amazon/Kindle direct publishing, USA, 2019. ASIN: B07P76CG9C  
<https://www.amazon.fr/%E2%80%AB%D8%AA%D9%86%D9%82%D9%8A%D8%A8->

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- 4- Author of **Diversity in Hospitality Industry**, 1st ED, Create Space Publisher an Amazon company, USA, 2017.  
ISBN-13: 978-1542328920  
ISBN-10: 1542328926  
[https://www.amazon.com/Diversity-Hospitality-Industry-Arabic-Alaa/dp/1542328926/ref=sr\\_1\\_2?s=books&ie=UTF8&qid=1486423696&sr=1-2&refinements=p\\_27%3ADr.+Alaa+Gado+Kana](https://www.amazon.com/Diversity-Hospitality-Industry-Arabic-Alaa/dp/1542328926/ref=sr_1_2?s=books&ie=UTF8&qid=1486423696&sr=1-2&refinements=p_27%3ADr.+Alaa+Gado+Kana)
- 5- Author of **Human Resources Management in the Hospitality Industry**, 1st ED, CreateSpace Publisher an Amazon company, USA, 2013.  
ISBN-13: 978-1484018552  
ISBN-10: 1484018559  
[https://www.amazon.com/Resources-Management-Hospitality-Industry-Edition/dp/1484018559/ref=sr\\_1\\_1?ie=UTF8&qid=1367175614&sr=8-1&keywords=alaa+kana](https://www.amazon.com/Resources-Management-Hospitality-Industry-Edition/dp/1484018559/ref=sr_1_1?ie=UTF8&qid=1367175614&sr=8-1&keywords=alaa+kana)
- 6- Co-authored of **Menu Planning**, 1st ED, Dar Wael for Publishing, www.darwael.com, Jordan, 2008. ISBN:978-9957-11-713-9  
<http://www.darwael.com/node/1751>
- 7- Author of **Human Resources in Restaurants**, 1st ED, Dar Wael for Publishing, www.darwael.com, Jordan, 2004. ISBN: 9957-11-447-6.  
<http://www.darwael.com/node/1749>

### Review of Scholarly Work:

- 1- Questionnaire Evaluator, “**The impact of the strategic vision of the organization and the relationship of administrative leaders with dependents on the decision-making process in industrial companies.**” By Researcher Faisal Khalifa al-Zughbi and supervision of Dr. Shawqi Naji of Amman Arab University for Graduate Studies, September 24, 2011. [In Arabic]
- 2- Questionnaire Evaluator, “**Social intelligence and strategic management of public relations and their impact on the loyalty of the guest: An empirical study in the mixed sector hotels in Baghdad.**” By PhD candidate Mohamad F. Abbas and supervision of Dr. Dena H. Jamal, April 28, 2014. [In Arabic]
- 3- Questionnaire Evaluator, “**Tourism thinking and the culture of quality of service and their impact on guest happiness: Empirical study on operational departments in the mixed sector hotels in Baghdad.**” By PhD candidate Mohamad A. Aoun and supervision of Ilham K. Shibir. [In Arabic]
- 4- Questionnaire Evaluator, “**Organizational memory and its role in enhancing organizational efficiency in industrial companies in Jordan.**” By PhD candidate Ilham H. al-Faaori, of Amman Arab University for Graduate Studies, October 4, 2011. [In Arabic]
- 5- Paper conference reviewer, “**Package statistic electronic to measure and evaluate millennium goals and human development: Sudan case application**” to be submitted for the Fifth Arab statisticians International Scientific Conference, Egypt, February 9, 2016. [In Arabic]

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- 6- Paper conference reviewer,” **Randomized complete design and design random sectors underlying the existence of duplicate measurements and the lack thereof**’ to be submitted for the Fifth Arab statisticians International Scientific Conference, Egypt, February 9, 2016. [In Arabic]
  - 7- Questionnaire Evaluator, **“Utilizing organization performance through balanced scorecard and risk management integration”** By Seja K.Abdali, for BA graduation requirement of Al-Ahliyya Amman University, April 23, 2013. [In Arabic]

### Scientific conferences:

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- 1- Participated in 2020 Online Teaching Conference, California Community Colleges. June 18-19, 2020, Via Zoom.
  - 2- Participated in 2015 Annual Convention and World Languages Expo (ACTFL). November 20-22, 2015, San Diego, CA.
  - 3- Participated in The First Conference of Tourism Development (this was held on September 3<sup>rd</sup> to 5<sup>th</sup> 2001) as the Manager of the Exhibition of Baghdad Hotel.

### Languages:

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- Fluent in Arabic, Aramaic, Chaldean, and Proficient in English.

### References:

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- Prof. Shak B. Hanish , Assistant Professor, Department of Social Science ,College Of Letters and Science ,National University, E-mail: shakhanish@yahoo.com, Tel: 858-642-8494.
  - Dr. Farid Saydee, Language Mentors International, Murrieta, CA, Tel: (619) 750-9461, Cel: (619) 750-9461, E-mail: farid.saydee@gmail.com.
  - Chris Brown, Associate Managing Director, Language Acquisition Resource Center (LARC) and Language Training Center for DOD (LTC) Programs, San Diego State University, Email: chris.brown@mail.sdsu.edu, Desk phone: 619-594-7131, Cell phone: 619-618-9139.
  - Shahnaz Ahmadeian, Instructional Specialist ,STARTALK Programs Co-Director, Persian Coordinator & Instructor, Language Acquisition Resource Center, San Diego State University, Email: sahmadeianfard@mail.sdsu.edu, Tell: 619-594-0846, Fax: 619-594-0511.
  - Prof. Dr.adel Hammam, Dean of Hotel and Tourism Administration, 6<sup>th</sup> October University, E-mail: Adelhammam@hotmail.com, Cairo- Egypt.
  - Prof. Dr. Shawqi Naji Jawad, Head of Business Administration Department, Amman Arab University for Graduate Studies, E-mail: jawad.shawqi@gmail.com, Amman-Jordan.
  - Prof. Dr. Nazar Al-Baldawi, Accounting, University of AL-Mustansiriyah, E-mail: Nazarbald2000@yahoo.com, Baghdad- Iraq.
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