

Alaa Y. Kana

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Education

- 1- Attained a **Ph.D Degree in Management** (with emphasis in Hotel Management) in 2009 with average (Excellent) from the **Graduate College of Administration and Financial Studies/Amman Arab University for Graduate Studies**, according to the decision of the Dean's Council No.09338 on 07/21/2009. Complete thesis entitled **The Impact of Compensation and Employee's Turnover on Hotel's Performance in Jordan, Amman, Jordan.**
- 2- Attained a **Masters Degree in Tourism and Hotel Management Sciences** (with emphasis in Food & Beverage Management) in 1999 with average (very good) from the **College of Administration and Economic/University of AL-Mustansiriyah**, according to the University order NO.696 on 3/2/1999. Completed a **thesis** entitled **Evaluation of Control Duties for the Manager of Food Department in Iraqi Hotels, Baghdad, Iraq.**
- 3- Attained a **Bachelors of Hotel Management Sciences** during the academic year 1985-1986 with standing of (very good) from the **College of Administration and Economic/ AL-Mustansiriyah University, Baghdad, Iraq.**
- 4- Attained a **Diploma in Tourist Establishment Management** during the academic year 1983-1984 with standing of (very good) from the **College of Administration and Economic/ AL-Mustansiriyah University, Baghdad, Iraq.**

Training Courses

The following are the titles of the training courses taken, their locations, and duration:

- 1- Attended 102 hours professional development, at the **STARTALK Summer Teacher Training program**, as **Arabic Language Group Leader**, hosted by the Language Acquisition Resource Center at San Diego State University, July 16th -August 3rd, 2018.
 - 2- **ACTFL WPT Rater of Arabic with Full Certification from American Council on the Teaching of Foreign Languages/Writing Proficiency Tester**, August 31, 2017.
 - 3- Attended 80 hours professional development, including 18 hour of classroom practicum, at the **STARTALK Summer Teacher Training program**, hosted by the Language Acquisition Resource Center at San Diego State University, July 24 -August 4, 2017.
 - 4- Attended **WPT (Writing Proficiency Test) assessment workshop/ACTFL**, in San Diego State University, Jan. 23-24, 2017
 - 5- **ACTFL OPI Tester of Iraqi with Full Certification from American Council on the Teaching of Foreign Languages/Oral Proficiency Tester**, July 27, 2016.
 - 6- Intersections: Supervisor Anti-Harassment & Title IX (EDU-AJ), Completed on 08/10/2017, National University.
 - 7- Injury & Illness Prevention (EDU) (New-2016), Completed on 08/10/2017, National University.
 - 8- FERRA Basics (New-2016). Completed on 08/10/2017, National University.
 - 9- **VLS517 - Tokenization and P2PE**, Certificate # 2015-22635-00030, from VENZA BRIDGE, Completed on 06/21/2016.
 - 10- **VLS516 – EMV**, Certificate # 2015-22635-00030, from VENZA BRIDGE, Completed on 06/21/2016.
 - 11- Attended **OPI (Oral Proficiency Interview) assessment workshop/ACTFL**, in San Diego State University, November 15-19/ 2015.
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- 12-Attended Tier 1 **SAILN (Southern Area International Language Network) workshop** - professional development for world languages teachers.
 - 13-VLS215a-**Introduction to PII for Hoteliers**, Certificate # 2015-22635-00030, from VENZA BRIDGE, Completed on 10/04/2015.
 - 14-VLS514b-**PII For Guest Facing Team Members**, Certificate# 2015-22635-00032, from VENZA BRIDGE, Completed on 10/04/2015.
 - 15-VLS509 – **PCI Data Security Standard for Employee**, Certificate # 2015-22635-00017, from VENZA BRIDGE, Completed on 10/04/2015.
 - 16- **Attended lectures in Hilton Worldwide University (HWU).**
 - **EMV Training WebEx**, Completed on 08/07/2018.
 - **Digital Key- Refresher Game for Front Office Teams**, Completed on 05/01/2018.
 - **Information Security and Privacy Training for Hilton - FRANCHISE Version**, Completed on 01/24/2018.
 - **Best Practices for Safeguarding Computing Environments**, Completed on 01/24/2018.
 - **Preventing Human Trafficking: Recognizing the Signs**, Completed on 01/24/2018.
 - **The Hilton Way Vision**, Completed on 12/27/2017.
 - **The Hilton Way Front Desk Hilton Honors Welcome**, Completed on 12/27/2017.
 - **The Hilton Way Breakfast Experience**, Completed on 12/27/2017.
 - **PEP4**, Completed on 9/13/2017.
 - **Front Office Exemplary Performance FDA P3**, Completed on 9/13/2017.
 - **Front Office Exemplary Performance FDA P1**, Completed on 9/13/2017.
 - **Front Office Exemplary Performance FDA P2**, Completed on 9/13/2017.
 - **Front Office Exemplary Performance FDA PEP**, Completed on 9/13/2017.
 - **The Hilton Way-Vision**, Completed on 8/10/2017.
 - **The Hilton Way-Front desk Hilton Honors Welcome**, Completed on 8/10/2017.
 - **The Hilton way- Breakfast Delivery Experience**, Completed on 8/10/2017.
 - **Behavior Based Interviewing**, Completed on 7/10/2017.
 - **Introduction to Hilton Honors Points & Money Rewards™**, Completed on 7/8/2017.
 - **Information Security and Privacy Training for Hilton - FRANCHISE Version**, Completed on 7/8/2017.
 - **Bed Bug Training - Full Service and Luxury Brands**, Completed on 7/8/2017.
 - **ADA Proper Assignment**, Completed on 7/8/2017.
 - **ADA Communication Equipment for the Hearing Impaired**, Completed on 7/8/2017.
 - **ADA Maintenance of Accessible Features**, Completed on 7/8/2017.
 - **ADA Maintenance of Accessible Features – REFRESHER**, Completed on 7/8/2017.
 - **ADA Provision and Use of Roll-In Showers with Fold-Down Seats**, Completed on 7/8/2017.
 - **ADA Emergency Procedures**, Completed on 7/8/2017.
 - **ADA Emergency Procedures – REFRESHER**, Completed on 7/8/2017.
 - **ADA Role of the On-Site ADA Contact Person**, Completed on 7/8/2017.
 - **ADA Role of the On-Site ADA Contact Person – REFRESHER**, Completed on 7/8/2017.
 - **ADA Reasonable Modification of Policies and Procedures**, Completed on 7/8/2017.
 - **ADA Reasonable Modification of Policies and Procedures – REFRESHER**, Completed on 7/8/2017.
 - **ADA Provision and Use of Removable In-Tub Seats**, Completed on 6/18/2017.
 - **ADA Service Animals**, Completed on 6/15/2017.
 - **ADA Service Animals – REFRESHER**, Completed on 6/18/2017.
 - **ADA Effective Communication**, Completed on 1/10/2017.

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- **Introduction Security and Privacy Training for Hilton Worldwide FRANCHISE Version**, Completed on 1/9/2017.
- **Bed Bug Training. Full Service and Luxury Brands**, Completed on 1/9/2017.
- **ADA Provision and Use of Removable in-Tub Seats**, Completed on 1/9/2017.
- **ADA Provision and Use of Roll-in Showers with Fold-Down Seats**, Completed on 1/9/2017.
- **ADA Reasonable Modification of Policies and Procedures**, Completed on 1/9/2017.
- **ADA Proper Assignments**, Completed on 1/9/2017.
- **Hilton HHonors: Introduction & Program Overview-The Ins and Outs**, Completed on 1/24/2016.
- **Hilton HHonors: Introduction & Program Overview-The Power of Loyalty**, Completed on 1/24/2016.
- **Hilton HHonors: Introduction & Program Overview-HHonor Every Guest**, Completed on 1/17/2016.
- **Digital key Game for Hilton-Front desk teams**, Completed on 11/06/2015.
- **Information Security and Privacy Training for Hilton Worldwide- FRANCHISE Version**, Completed on 01/26/2015.
- **O4_Day Use for Hilton and Garden Inn**, Completed on 01/08/2015.
- **05_Check- in**, Completed on 01/08/2015.
- **01_Introduction to OnQ R&I**, Completed on 11/04/2014.
- **eCheck-in course-General**, Completed on 08/02/2014.
- **00_About Training**, Completed on 06/30/2014.
- **Attained a Safety and Security Training Course** in San Diego Hilton Gaslamp- Completed on 06/10/2014.
- **ADA Emergency Procedures**, Completed on 03/05/2014.
- **ADA Emergency Procedures- REFRESHER**, Completed on 03/05/2014.
- **Hilton Concierge**, Completed on 10/16/2013.
- **ADA Communication Equipment for the Hearing Impaired-** Completed on 10/12/2013.
- **OnQ PM 6.5 Migration Hotels- Curriculum**, Completed on 10/12/2013.
- **Hilton Make it right eLearning- Food & Beverage**, Completed on 10/09/2013.
- **Hilton Make it Right eLearning- Driver**, Completed on 10/06/2012.
- **Hilton Make it Right eLearning-Front desk**, Completed on 10/06/2012.
- **Behavior Based Interviewing-F303-** Completed on 07/28/2012.
- **39_CRM Enhancements (Audio Not Available)**, Completed on 06/28/2012.
- **Hilton Honors Expanded Rewards & Reimbursement-Front Office/Accounts Receivable (OnQ PM 5.15&5.16)**, Completed on 06/28/2012.
- **OnQ PM 5.15 CRM Enhancements**, Completed on 06/28/2012.
- **Bed Bug Training – Full Service and Luxury Brands**, Completed on 06/24/2012.
- **FIT101-Introduction to Wholesale Business**, Completed on 05/21/2012.
- **ADA Effective Communication**, Completed on 03/03/2012.
- **ADA service Animals**, Completed on 03/03/2012.
- **ADA Proper Assignment**, Completed on 03/03/2012.
- **ADA Emergency Procedures**, Completed on 03/03/2012.
- **ADA Reasonable Modification of Policies and Procedures**, Completed on 03/03/2012.
- **ADA maintenance of Accessible Features**, Completed on 03/03/2012.
- **ADA Provision and Use of Roll- In Showers with fold-down Seats**, Completed on

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03/03/2012.

- **ADA Provision and Use of removable in-Tub Seats**, Completed on 03/03/2012.
 - **ADA Communication Equipment for Hearing Impaired**, Completed on 03/03/2012.
 - **ADA Role of the On-Site ADA Contact Person**, Completed on 03/03/2012.
 - **OnQ PM 5.15 Outlet Distribution**, Completed on 03/02/2012.
 - **OnQ PM 5.15 Post Charges in AR**, Completed on 03/02/2012.
 - **2010 OnQ Qualification Submission-C227**, Completed on 03/02/2012.
 - **Revenue Management TRAIL (Beginner Course)**, Completed on 10/27/2011.
 - **Eco learning 3, (Arabic Version)** completed on 10/18/2010.
 - **Catering progress Report**, Completed on 10/18/2010.
 - **Hilton All Day Restaurant** Completed on 08/31/2010.
 - **Hilton Specialty Restaurant** Completed on 08/24/2010.
 - **Eco learning 2, (Arabic Version)** completed on 08/24/2010.
 - **HHonors Manager Training (2010)**, Completed on 08/04/2010.
 - **Customer Interactions**, Completed on 07/02/2010.
 - **Eco learning 1, (Arabic Version)** completed on 05/07/2010.
 - **Guest List manager**, Completed on 04/05/2010.
 - **Day Audit**, Completed on 03/23/2010.
 - **Operations Audit/Decentralized User**, Completed on 03/23/2010.
 - **Operations Audit/Day Audit-Income Auditor Course**, Completed on 02/14/2010.
 - **Operations Audit/Day Audit-Cash Entry**, Completed on 02/05/2010.
 - **Operations Audit/Day Audit-Misc Payment**, Completed on 02/05/2010.
 - **Operations Audit/Basic Skills**, Completed on 01/23/2010.
 - **Hilton Service Animal Training-F224**, completed on 01/22/2010.
 - **CRM Day in the Life**, Completed on 01/18/2010.
 - **CRM Training Completion Certificate**, Completed on 03/19/2009.
 - 17- **Unlawful Harassment Training-Manager/Supervisor Model, taken at the National University, San Diego, CA**, in 10/31/2011.
 - 18- **Fidelio Front Office** taken at the **Jordan Data System Company** located in Amman, Jordan from 9/15/2003 to 9/23/2003.
 - 19- A course it was (**titled: Beverage Cost Control**) at **Palestine Hotel/Iraq-Baghdad**/for period 12/6/2001 until 28/6/2001.
 - 20- **Food Revenue & Cost Control** taken at **Baghdad Hotel** located in Baghdad, Iraq 2/3/2000 until 3/23/2000.
 - 21- **Passed the English Language Qualification Examination** at the **AL-Mustansiriyah University** located Baghdad, Iraq on 12/2/1995.
 - 22- **Middle Management and Application in the Touristic Resorts** taken at the **Sheraton Hotel** located in Baghdad, Iraq from 7/8/1995 to 7/16/1995.
 - 23- **Tourism Management** taken at **The Technical Administration Institute** located in Baghdad, Iraq 3/11/1995 to 3/16/1995.
 - 24- **Marketing Management** taken at **AL-Tharwa Bureau for Consultancy and Training** located in Baghdad, Iraq from 11/26/1994 to 12/7/1994.
 - 25- **Advanced Public Relations** at taken the **Technical Administration Institute** located in Baghdad, Iraq from 3/19/1994 to 3/28/1994.
 - 26- **Cost Control Accounts for Food and Beverage** taken at **Palestine Hotel Meridian** in Baghdad, Iraq from 7/1/1983 to 7/31/1983.
 - 27- **Managers Skill**, taken at the **Middle East Center for Management Consulting and Training** located in Baghdad, Iraq from 9/25/1993 to 10/6/1993.
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- 28- **Stores Management** taken at the **Middle East Center for Management, Consulting and Training** located in Baghdad, Iraq during September 1992.
 - 29- **Middle Management in the Tourist organization** taken at the **Sheraton Hotel** in Baghdad, Iraq from 8/11/1990 to 8/26/1990.
 - 30- Passed **TOFEL** Examination in 5/12/1990.

Job Experience

- 1- **Arabic Professor at Grossmont-Cuyamaca College** from Fall Semester 2017, 07/19/2017 - Present, San Diego. CA.
 - 2- **LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego, DLI Iraqi Immersion Course**, July 15-28, 2018
 - 3- **LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego, Iraqi Professional Language Training Course**, February 05/2018 – April 30/2018.
 - 4- **LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego, Iraqi basic Course**, July 31/2017- September 15/2017.
 - 5- **LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego, Iraqi basic Course**, April 3/2017- April 7/2017.
 - 6- **LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego Advanced Arabic (MSA) Course**, March 20/2017 – March 31/2017.
 - 7- **LARC Instructor, Language Acquisition Research Center /San Diego State University-San Diego, Iraqi Professional Language Training Course**, August/01/2016 – September /09/2016
 - 8- **LARC Instructor, Language Acquisition Research Center/San Diego State University-San Diego, Iraqi Tactical Language Course**, July/11/2016 – August/01/2016
 - 9- **LARC Instructor, Language Acquisition Research Center/San Diego State University-San Diego, Intensive Arabic (MSA) Course**, April/25/2016 – May/27/2016.
 - 10-**LARC Instructor , Language Acquisition Research Center/San Diego State University-San Diego, Iraqi Lead teacher**, January /04/2016 – January/28/2016.
 - 11-**LARC Instructor , Language Acquisition Research Center/San Diego State University-San Diego, Iraqi Lead teacher**, September /14/2015 – October/22/2015.
 - 12-**LARC Instructor , Language Acquisition Research Center/San Diego State University-San Diego, Iraqi Lead teacher**, July/20/2015 – August/18/2015.
 - 13-**LARC Instructor , Language Acquisition Research Center/San Diego State University-San Diego, Iraqi Lead teacher**, February/23/2015 – March/20/2015.
 - 12- **LARC Assistant Instructor, Language Acquisition Research Center /San Diego State University – San Diego, Iraqi Dialect Immersion Class**, September /15/2014- September/25/2014.
 - 13-**Assistant Instructor, California State University- Long Beach, Arabic Immersion Course**, August /04/2013-August/19/2013.
 - 14-**Member of the editorial board of International Journal of Business and Information Communications Technologies**. ISSN: 2412-9917
 - 15-**Core Adjunct Faculty member at National University**, Online Instructor, July/25/ 2013- Present, San Diego. CA.
 - 16-**Adjunct faculty member at National University**, Online Instructor, January/2010 To July/2013, San Diego, CA.
 - 17- **MOD and Night Auditor at San Diego Hilton Gaslamp Quarter**, Oct. 2008- Present, San Diego, CA.
 - 18- **Worked with The San Diego state University Research Foundation** (Editing a manuscript) From December/01/2009 To December/15/2009, San Diego, CA.
 - 19-**Worked with San Diego state University (SDSU)** in many researches emphasis on The Middle East.
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- 20- **Role Player/San Diego state University (SDSU)** from June/20/2008 To June/25/2008, November/05/2008 To November/26/2008, and May/20/2009 To June/03/2009.
 - 21- **Instructor of Hotel Management and Tourism Department from in AL-Ahliyya Amman University/Collage of Financial and Administrative Sciences /Hotel Management and Tourism Department** October/11/2001 to May/01/2008, Amman/Jordan.
 - 22- **Lectured at University of Jordan/Business Administration Department** for First Semester, 2007/2008, Amman/Jordan.
 - 23- **Lectured at AL-Ahliyya Amman University/Collage of Financial and Administrative Sciences /Hotel Management and Tourism Department** October/02/2001 until May/01/2008, Amman/Jordan.
 - 24- **Lectured at AL-Mustansiriyah University/Collage Administration and Economic/ Tourism and Hotel Department during the academic years** 1999-2000 and 2000-2001, Baghdad/Iraq.
 - 25- **Lectured at Middle East Center for Management, Consulting and Training,** Baghdad/Iraq.

Practical Experience

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- 1- **Employee of the month, May 2018,** San Diego Hilton Gaslamp Hotel.
 - 2- **Employee of the month, November 2013,** San Diego Hilton Gaslamp Hotel.
 - 3- **Employee of the month, May 2010,** San Diego Hilton Gaslamp Hotel.
 - 4- **Supervisor of Al-Ahliyya Amman University** students training at **Arena** Hotel during the academic years 2001 to 2008, Amman/Jordan.
 - 5- **Supervisor of Al-Ahliyya Amman University** students training at **Arena Space** Hotel during the academic years 2001 to 2008, Amman/Jordan.
 - 6- **Supervisor of Al-Ahliyya Amman University** students training at the Sharm El-Sheikh in Egypt, from September/1/2002 to September/31/2002, Amman/Jordan.
 - 7- **Acting Managing Director of Baghdad hotel Mixed Shareholding Company** from May/12/2001 to July/1/2001, Baghdad/Iraq.
 - 8- **Acting Managing Director of Baghdad Hotel Mixed Shareholding Company** from September/8/1998 to November/24/1998, Baghdad/Iraq.
 - 9- **Member of Baghdad Hotel Administration Council** from December/7/1995 until October/13/2001, Baghdad/Iraq.
 - 10- **Manager of Food & Beverage Department at Baghdad Hotel** from August/22/1991 to October/13/2001, Baghdad/Iraq.

Other Experience

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- 1- Worked as **Arabic calligrapher** with **Qatar foundation international** during the Annual Convention and World Languages Expo (ACTFL). November 20-22, 2015, San Diego, CA.
 - 2- Worked with The **(Studio West) Recording Arts Center** as a translator for translating program from April/17/2010 To April/18/2010. San Diego, CA.
 - 3- Worked with **Dar Al-Hekma Center** for teaching Arabic language from June/2006 To February/2007 in Amman, Jordan.
 - 4- **Directed training courses** at the **Imperil Palace Hotel** located in Amman, Jordan.
 - 5- **Directed training courses** at the **Middle East Center for Management, Consulting and Training** private sector in the field of (Hotel and Restaurant Management).
 - 6- **Head of the Training Department** at Baghdad Hotel Company.
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- 7- Supervisor of students involved in scientific and practical training programs at the Baghdad Hotel Company.
 - 8- Gave many **personnel training lectures** employed at Baghdad Hotel Company.
 - 9- Worked on **consultative studies** in the field of developing working strategies for the Baghdad Hotel Company.

Previously Taught Subjects and Subjects of Interest

Beverage Service, Art of Cooking (**Supervisor**), Information Systems for Hotels & Tourism, Menu Planning, Hotel Purchasing and Storage Management, Introduction to Tourism and Hotel Industry, Human Resource Management in Hotels, Hotel Management, Restaurant Management, Hospitality Industry, Food & Beverage Cost Control, Case Study in Tourism and Hospitality, Tourism Sites and Resorts Management, Conferences and Social Clubs Management. (**Both English and Arabic Track**).

Published Articles, Books and Papers

Articles:

- 1-From yesterday's Aliens...To today's Aliens... (E.T.) returned again,(In Arabic), www.ahewar.org, 02/03/2015, <http://www.ahewar.org/debat/show.art.asp?aid=453541>
 - 2- From Barzan's Parties ... to ISIS's Parties, ,(In Arabic), www.ahewar.org, 01/03/2015, <http://www.ahewar.org/debat/show.art.asp?aid=448818>
 - 3- Gratuity Marriage... and Migration to the Transient State,(In Arabic), www.sotaliraq.com, 01/10/2014, <http://www.sotaliraq.com/mobile-item.php?id=169208#axzz3ExLJUf2I>
 - 4- Yes, I will depart... with my cross and my Iraq, (In Arabic), www.ankawa.com , 08/28/2014, <http://www.ankawa.com/forum/index.php?topic=751092.0>
 - 5- The promised Islamic state... and Okaz market,(In Arabic), www.ahewar.org, 08/11/2014, <http://www.ahewar.org/debat/show.art.asp?aid=427813>
 - 6- A phone call between an Iraqi citizen... and the prince of believers, the Baghdadi caliphate, (In Arabic), www.ahewar.org, 07/25/2015, <http://www.ahewar.org/debat/show.art.asp?aid=425465>
 - 7- The Baath Party...and ISILs, (In Arabic), www.ahewar.org, 06/19/2014, <http://www.ahewar.org/debat/show.art.asp?aid=420055>
 - 8- Jihad Sexual Intercourse ... and Homelands Liberation, (In Arabic), www.ahewar.org, 09/27/2013, <http://www.ahewar.org/debat/show.art.asp?aid=379822>
 - 9- Alwash! ... Minister of the Interior, (In Arabic), www.ankawa.com, 08/27/2013, <http://www.ankawa.com/forum/index.php/topic,690947.msg6093250.html#msg6093250>
 - 10- The Arab Countries... and Today's' Invocation,(In Arabic), www.ahewar.org, 10/9/2012, <http://www.ahewar.org/debat/show.art.asp?aid=327491>
 - 11-The Sheiks of the Tribes... and Al-Ramadi's East Tea Cans,(In Arabic), www.sotaliraq.com, 9/11//2012, <http://www.sotaliraq.com/mobile-item.php?id=117099#axzz26ArCn7wp>
 - 12- Land Tilting... from Sajida to the House of Representatives. ,(In Arabic), www.ahewar.org, 08 /21/ 2012, <http://www.ahewar.org/debat/show.art.asp?aid=320777>
 - 13- George Galloway ... And 375 guest rooms and room, ,(In Arabic), www.ankawa.com, 07/29/2012, <http://www.ankawa.com/forum/index.php/topic,601822.msg5692384.html#msg5692384>
 - 14- Khalaf al-Dulaimi... and His Saddam in the Moon, (In Arabic), www.sotaliraq.com, 06/30/2012
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- 15- **Tourism Coffin... And it's Revival Again**, (In Arabic), www.ahewar.org on 05/ 31/2012, <http://www.ahewar.org/debat/show.art.asp?aid=309868>
 - 16- **Abnormal Educational Practices... Teacher Could be a Messenger**,(In Arabic), www.sotaliraq.com, 05/18/2012, <http://www.sotaliraq.com/mobile-item.php?id=109806#axzz1vAXqkz9o>
 - 17- **Salafis...And the execution of Alcohol**, (In Arabic), www.ahewar.org, 04/23/2012, <http://www.ahewar.org/debat/show.art.asp?aid=304576>
 - 18- **The Rabble of Libya ... And the British Cemetery**, (In Arabic), www. baretly.net , 04/09/2012, <http://baretly.net/index.php?topic=12665.0>
 - 19- **IPad Device... And Saddam' Cubs**, (In Arabic), www.ahewar.org, 03/18/2012, <http://www.ahewar.org/debat/show.art.asp?aid=299509>
 - 20- **Calling for Prayer ... and Soccer Ball**, (In Arabic), www.ahewar.org,02/29/2012, <http://www.ahewar.org/debat/show.art.asp?aid=297113>
 - 21- **Tourism in Iraq.... painful past and a promising future**, (In Arabic), www.sotaliraq.com, 02/10/2012, <http://www.sotaliraq.com/mobile-item.php?id=103557#axzz1m1Q68jwJ>
 - 22- **The Advices of the Leader ... and the Hypocrites**, (In Arabic), www.sotaliraq.com, 01/08/2012, <http://www.sotaliraq.com/mobile-item.php?id=101644#axzz1j202hSJM>

 - 23- **Abid missile..... And tomato**, (In Arabic), www.ahewar.org, 12/10/2011, <http://www.ahewar.org/debat/show.art.asp?aid=286853>
 - 24- **Marriage Generosity..... and the Intifada Injured**, (In Arabic), www.ahewar.org, 11/23/2011, <http://www.ahewar.org/debat/show.art.asp?aid=284553>
 - 25- **The Beautiful (Sajida) and her body guard and The beast Al- Nijaifi and his chauffeur**, www.ahewar.org, (In Arabic),11/04/2011, <http://www.ahewar.org/debat/show.art.asp?aid=282225>
 - 26- **Al-Kikoz milk, ...Manal Younis Al-Alowsy, ...and the American troops**, (In Arabic), www.ahewar.org, 26/10/2011, <http://www.ahewar.org/debat/show.art.asp?aid=281118>
 - 27- **X.....Cholera and the One Million martyrs revolution**, (In Arabic), www.sotaliraq.com, 10/06/2011, <http://www.sotaliraq.com/articlesiraq.php?id=96304#axzz1d55NFv00>
 - 28- **To our Community in diaspora, Be gentle to your compatriots**, (In Arabic), 09/26/2011, http://alqosh.net/article_000/alaa_kana/ak_1.htm
 - 29- **Our Community in diasporaHeading where? Car theft network candle**,(In Arabic), www.ankawa.com, 09/05/2011, <http://www.ankawa.com/forum/index.php/topic,531941.msg5336049.html#msg5336049>
 - 30- **Our scandal: the Organized Crime in America**, (In Arabic), www.ankawa.com, 08/23/2011, <http://www.ankawa.com/forum/index.php/topic,529692.msg5321421.html#msg5321421>
 - 31- **Dr. Shak hanish visit his native town (Telkaif) 40 years later**,(In Arabic), www.ankawa.com, 08/06/2011, <http://www.ankawa.com/forum/index.php/topic,526234.msg5297680.html#msg5297680>

Papers & Researches:

- 1- **The Effects of Breach of Information on Guests and Properties in the Hospitality Industry and Solutions**, June 2017, published in International Journal of Business and ICT “Edited in association with the American Society of Competitiveness”, Vol.3, No.1-2. March - June 2017. <http://www.ijbict.com/vol-3-march-june-2017>
http://docs.wixstatic.com/ugd/4f5010_16c53c5db2924a1f81addbda6e2762d0.pdf

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- 2- **Religious Tourism in Iraq, 1996-1998: An Assessment**, December 2011, published in International Journal of Business and Social Science, Vol. 2 No. 24 SI- December 2011.
<http://www.ijbssnet.com/update/archive/965.html>
<http://www.ijbssnet.com/journals/Vol 2 No 24 Special Issue December 2011/2.pdf>
 - 3- **The Impact of the Blockade Imposed on the Human Resources Working at the Excellent and First Class Hotels**, This paper was presented to the Tourism Institution in Baghdad, Iraq.
 - 4- **The Importance of planning and developing Human Resources: Working in the field of Hotel Management**, This was presented to the "Tourism Institution" Baghdad, Iraq.

Books:

- 1- Author of **Diversity in Hospitality Industry**, 1st ED, CreateSpace Publisher an Amazon company, USA, 2017.
ISBN-13: 978-1542328920
ISBN-10: 1542328926
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- 2- Author of **Human Resources Management in the Hospitality Industry**, 1st ED, CreateSpace Publisher an Amazon company, USA, 2013.
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Review of Scholarly Work:

- 1- Questionnaire Evaluator, "**The impact of the strategic vision of the organization and the relationship of administrative leaders with dependents on the decision-making process in industrial companies.**" By Researcher Faisal Khalifa al-Zughbi and supervision of Dr. Shawqi Naji of Amman Arab University for Graduate Studies, September 24, 2011. [In Arabic]
- 2- Questionnaire Evaluator, "**Social intelligence and strategic management of public relations and their impact on the loyalty of the guest: An empirical study in the mixed sector hotels in Baghdad.**" By PhD candidate Mohamad F. Abbas and supervision of Dr. Dena H. Jamal, April 28, 2014. [In Arabic]
- 3- Questionnaire Evaluator, "**Tourism thinking and the culture of quality of service and their impact on guest happiness: Empirical study on operational departments in the mixed sector hotels in Baghdad.**" By PhD candidate Mohamad A. Aoun and supervision of Ilham K. Shibier. [In Arabic]
- 5- Questionnaire Evaluator, "**Organizational memory and its role in enhancing organizational efficiency in industrial companies in Jordan.**" By PhD candidate Ilham H. al-Faori, of Amman Arab University for Graduate Studies, October 4, 2011. [In Arabic]

Alaa Y. Kana

- 5- Paper conference reviewer,” **Package statistic electronic to measure and evaluate millennium goals and human development: Sudan case application**” to be submitted for the Fifth Arab statisticians International Scientific Conference, Egypt, February 9, 2016. [In Arabic]
- 6- Paper conference reviewer,” **Randomized complete design and design random sectors underlying the existence of duplicate measurements and the lack thereof**” to be submitted for the Fifth Arab statisticians International Scientific Conference, Egypt, February 9, 2016. [In Arabic]
- 7- Questionnaire Evaluator, **“Utilizing organization performance through balanced scorecard and risk management integration”** By Seja K.Abdali, for BA graduation requirement of Al-Ahliyya Amman University, April 23, 2013. [In Arabic]

Scientific conferences

- 1- Participated in 2015 Annual Convention and World Languages Expo (ACTFL). November 20-22, 2015, San Diego, CA.
- 2- Participated in The First Conference of Tourism Development (this was held on September 3rd to 5th 2001) as the Manager of the Exhibition of Baghdad Hotel.

Languages

- Fluent in Arabic, Aramaic, Chaldean, and Proficient in English.

References

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 - Prof. Dr.adel Hammam, Dean of Hotel and Tourism Administration, 6th October University, E-mail: Adelhammam@hotmail.com, Cairo- Egypt.
 - Prof. Dr. Shawqi Naji Jawad, Head of Business Administration Department, Amman Arab University for Graduate Studies, E-mail: jawad.shawqi@gmail.com, Amman-Jordan.
 - Prof. Dr.Muaid Al-Doori, Banking and Finance, Al-Ahliyya Amman University, E-mail:mdaldori@ammanU.edu.jo, Amman-Jordan.
 - Prof. Dr. Nazar Al-Baldawi, Accounting, University of AL-Mustansiriyah, E-mail: Nazarbald2000@yahoo.com, Baghdad- Iraq.
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